



# Accessibility Statement

This statement was last Updated: 1st May 2025

## What Web Accessibility Means to Us

Web accessibility means providing equal access to people with diverse abilities. It involves removing barriers that prevent interaction with, or access to websites by people with disabilities. At Oak Tree Hauling & Removals LLC, we believe in creating a digital space that is welcoming and usable for all.

## Our Web Accessibility Commitment

We have diligently followed the Web Content Accessibility Guidelines (WCAG) 2.1 to ensure our website is accessible to the highest standards. Our efforts include making the site compatible with assistive technologies such as screen readers and ensuring a seamless keyboard navigation experience.

To achieve this, we have:

- Worked with accessibility specialists to identify and resolve potential issues
- Structured the website with a clear and logical reading order
- Provided descriptive alt text for key images and visual content
- Implemented high-contrast colour schemes to improve readability
- Minimised use of animations or motion that could distract or disorient
- Ensured all multimedia content includes captions or transcripts where applicable

## Partially Compliant Content

Some content may be provided by third-party services (such as embedded maps, forms, or galleries), which may not fully meet accessibility guidelines. We are actively reviewing these elements and working with providers to improve access wherever possible.

## Physical Accessibility



While our primary service is mobile and conducted at customers' locations, we are committed to physical accessibility in all face-to-face interactions. If you require accommodations when meeting in person or during a service, please let us know in advance—we're here to help.

## Contact Us for Accessibility Support

If you experience any issues accessing content on our website or have suggestions for improvement, please contact our accessibility coordinator:

Accessibility Coordinator: James Hughes

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✉️ [info@oaktreehauling.com](mailto:info@oaktreehauling.com)

We take accessibility seriously and are committed to continuous improvement.